Amma.



## Patient Information

AGE: 70

DX: Invasive ductal carcinoma, ER/PR positive, HER2 negative

REGIMEN: Taxotere/Cytoxan q 3 x 4

HAIR TYPE: Fine, straight, and a mix of gray, white, and silver

 $\label{eq:why-scalp-cooling} WHY SCALP COOLING: I chose to scalp cool because of vanity, having heard of its benefits from a friend whose daughter had cancer and encouraged by my oncologist, who thought it could help.$ 

## Patient Experience

"The Cooler Heads customer service was outstanding. I really appreciated all the helpful suggestions and tips about hair care, shampoo, and conditioner, as well as knowing what to expect as my hair grew back. During the cooling process, I felt very comfortable, I was able to eat, drink, talk on the phone with an earbud, and even get up to walk to the restroom. I was also impressed by how often you checked in to see how I was doing. My goal was to lose as little hair as possible. While the hair on my forehead and top of my head thinned noticeably to people who know me (and maybe strangers), it wasn't enough for me to feel I needed to wear a hat. Although I bought a wig during the heavy shedding period. I never ended up using it."

